

Got ID cards?

We know the peace of mind your member identification (ID) card brings you and your loved ones. That's why Anthem Blue Cross (Anthem) and Anthem Blue Cross Life and Health Insurance Company have made sure you never have to leave home without it.

If you have not yet received your permanent ID card and want to access health care services, you can print a temporary ID card online through our website, anthem.com/ca.

Tell me how

It's a simple four-step process:

1. Before starting, check with your employer to confirm your information has been added into Anthem's system. Your name, date of birth and ZIP code must match exactly what is on file with Anthem. You cannot register before your plan effective date.
2. Go to anthem.com/ca, in the top-right corner log in to the secure Member site. If you have not visited this site before, you will need to establish an account by clicking on "Register." When you are asked for a member ID number during online registration, enter it as it appears on your member ID card. If you do not have your member ID number, call Anthem Customer Service or get it from Human Resources.
3. Click the "Customer Support" tab in the top right corner. Select the "Print Temporary ID Card" option and follow the instructions on how to create and print the temporary ID card.
4. You can print the ID card using your own printer and use the card at your next doctor's appointment.

Take a look at a sample below.

Note: The temporary ID card may not include all of your benefit information.

If you have any questions, a Customer Service number is on the temporary ID card. We hope this option gives you the peace of mind you and your family deserve.



Member Name: JOHN THOMPSON
Member ID: XDP123A12345

Group: 123456M123
Plan: 040
BIN: 123456
PCN: 1234567
PCP: BLUE CROSS PPO - PRUDENT BUYER
Member is enrolled in: PRUDENT BUYER INCENTIVE

*Temporary
Card*

This temporary ID card is good through:



This is your temporary health plan identification Card. Present it to the provider of healthcare when you or your eligible dependents receive services. See your certificate(s) or booklet(s) for a description of the benefits, terms, conditions, limitations and exclusions of coverage. When submitting inquiries always include your member number from the face of this card. Possession or use of this card does not guarantee payment.

Providers inside California: Please call the Customer service phone number on the face of this card for eligibility and benefit information. Providers outside California: Please submit claims to your local Blue Cross and/or Blue Shield Plan. To ensure prompt claims processing, please include the 3-digit alpha prefix that precedes the patient's identification number listed on the front of this card.

www.anthem.com/ca
Customer Service: xxx-xxx-xxxx
Claims & Inquiries:
P.O. BOX 60007
LOS ANGELES, CA 90060-0007

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